

Nathan S _____
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Bowling Green, OH 43402
(419) 353-2XXX
April 7, 2002

Manager
Cooker Bar and Grille
5700 Monroe St.
Sylvania, OH 43560

Dear Sir or Madam,

The purpose of this letter is to thank your business and in particular a specific member of your staff for their honesty and thoughtfulness.

I visited Cooker four weeks ago with my girlfriend to celebrate our first year anniversary. We enjoyed our dinner (the steak was excellent!) and proceeded on to catch a movie. We were in the car heading back to Bowling Green when my girlfriend realized that she had lost her bracelet. The bracelet was very special to her and she became quite worried that she may never get it back. We searched the car with no success and headed back to the theater thinking that perhaps it had slipped off there. Again, the bracelet was nowhere to be found. We drove by the restaurant but it appeared to be closed for the night. The next afternoon I called your restaurant and luckily, was able to speak directly to the waitress that had served us the night before. Apparently, she had found the bracelet on the seat of our booth and notified her shift manager of it in case it was reported. It turns out that she is a BGSU student, like my girlfriend and I, and she offered to drop it off at my apartment later that night.

Unfortunately I do not know her last name, but her first name was Sara. Please thank Sara again for my girlfriend and I. We greatly appreciate her honesty and how she went out of her way to return the bracelet. Your business and your customers are fortunate to have someone with that kind of character as an employee. Her good deed will not be soon forgotten.

Sincerely,

Nathan S _____